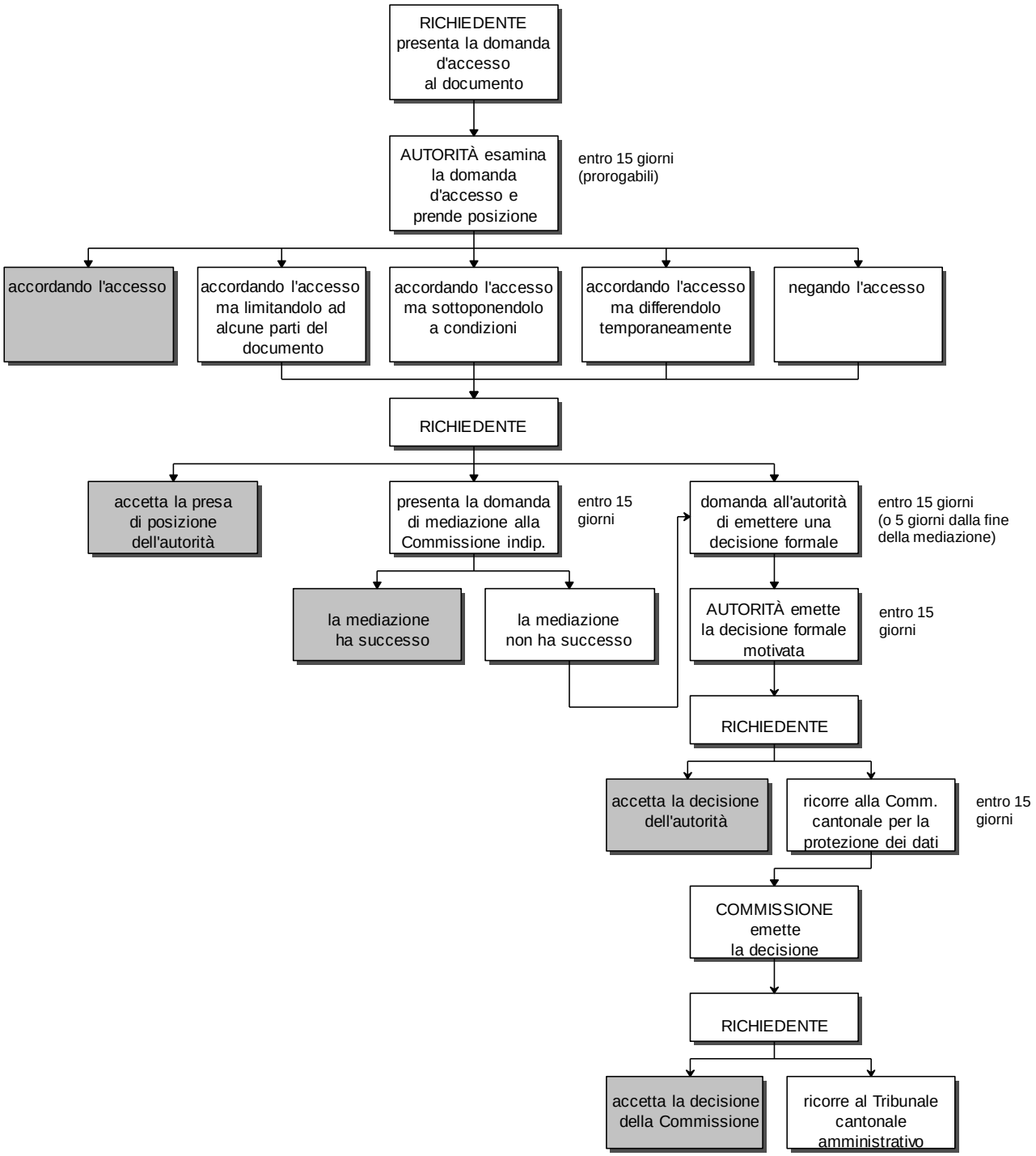SCHEMA DI PROCEDURA PER LA DOMANDA DI DOCUMENTI UFFICIALI